

What to do if your fiber optic router is slow



Article Overview

Slow fiber optic internet can often be fixed by checking your router, cables, network congestion, and device placement.

Step 1: Test Your Internet Speed

Start by running an internet speed test to determine if your connection matches your plan. Use a trusted speed test website and, if possible, connect your device directly to the router via Ethernet to get accurate results. Compare the measured speeds with your ISP's advertised speeds to identify if the issue is with the network or your devices .

Step 2: Restart Your Router

A simple reboot can resolve temporary glitches. Unplug your router, wait about 60 seconds, then plug it back in and allow it to fully restart. This can clear memory issues and refresh connections .

Step 3: Inspect Hardware and Connections

Check all Ethernet and power cables for damage, fraying, or loose connections. Ensure you are using Cat 6 or higher Ethernet cables for gigabit speeds. Inspect the router for physical damage and consider replacing it if it's outdated or malfunctioning

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Slow internet can be frustrating. Understand the common reasons for reduced speeds and discover simple fixes to

Contact Us

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