

Singapore fiber optic cable issue



Overview

Asia Piling Co damaged fibre cables, causing a 20-hour outage affecting over 5,000 households. Incident occurred during North-South Corridor construction involving bored piling works. Experts call for stricter enforcement, improved detection, and updated infrastructure mapping. Some 5,000 fibre broadband customers were affected on Saturday (April 18). Fibre broadband services to about 5,000 users in Ang Mo Kio, Bishan, Sengkang and Toa Payoh that were disrupted due to an alleged cable cut during third-party construction work on Saturday (April 18) have been fully restored. SINGAPORE: Asia Piling Co was the sub-contractor that damaged fibre optic cables and caused a broadband service outage over the weekend, the Land Transport Authority (LTA) said on Wednesday (Apr 22). About 5,000 users. Ms Nadia Ahmad Samdin asked the Acting Minister for Transport a. what additional measures will be implemented.



Article Content

Aug 16, 2025

Contractor identified after fibre cable strike causes 20-hour outage in ...

Asia Piling Co damaged fibre cables, causing a 20-hour outage affecting over 5,000 households. Incident occurred during North-South Corridor construction involving bored piling works. ...

Nov 07, 2025

LTA names Asia Piling for damaging fibre cables in Apr 18 broadband ...

SINGAPORE: Asia Piling Co was the sub-contractor that damaged fibre optic cables and caused a broadband service outage over the weekend, the Land Transport Authority (LTA) said on ...

Nov 22, 2025

Causes for Recent Damage to Underground Fibre Optic Cables ...

a. what were the causes of the recent damage to underground fibre optic cables during works for the North-South Corridor, which resulted in a broadband outage including in Ang Mo Kio; ...

Oct 02, 2025

Fibre service outage in S'pore hits broadband services, affects 5,000 ...

A fibre service outage has hit broadband service customers in Singapore. Customers of several internet services providers, including Singtel, StarHub and M1, reported issues on the ...

Aug 01, 2025

Broadband outage: A look at past incidents of cable damage and their ...

SINGAPORE – About 5,000 users of broadband services in central and north-east Singapore were affected by a fibre service outage on April 18 caused by a contractor damaging ...

Feb 01, 2026

Internet users face problem as undersea cable damaged ...

Internet users are facing a significant setback due to damage to the fiber optic cable connecting Singapore to Pakistan and Europe.

Apr 20, 2026

Fibre broadband services fully restored after alleged cable ...

Fibre broadband services to about 5,000 users in Ang Mo Kio, Bishan, Sengkang and Toa Payoh that were disrupted due to an alleged cable cut during third-party construction work on ...

Jul 20, 2026

MCI Response to PQ on Fibre Broadband Service Disruptions

Since 2019, more than \$1.13 million in composition sums and court fines have been meted out to errant contractors found to have damaged telecommunication cables due to the conduct of earthworks.

Nov 15, 2025

Asia Piling named for hitting fibre-optic cables that led to 20-hour ...

SINGAPORE – Asia Piling, a company involved in many public and commercial projects here, is the sub-contractor that hit critical underground fibre-optic cables, causing a 20-hour ...

Mar 15, 2026

Singapore Fiber Optic Outage: Scale and Recovery

About 5,000 users were affected across multiple regions, and the disruption lasted close to a day (20 hours) before full restoration.

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