

Request to remove the fiber optic cable from the roof



Overview

To remove unused fiber optic cables, first contact your service provider's customer support to schedule a technician visit. The technician will safely disconnect the fiber drop cable from the Optical Network Terminal (ONT) and detach it from your property. Never assume a line is de-energized;. From the telephone pole to your house and then down to their demarcation device that might be a box on the outside of your home or just inside your home those wires belong to the company in question. Normally there is a splitter for Cable TV or a special splitter for the telephone equipment. A utility easement is a legal right that lets a utility company use a specific strip of your land to install, maintain, and repair infrastructure like power lines, gas pipes, water mains, and telecommunications cables. Could you let me know if this is related to a recent service cancellation or another reason for the removal?

Who can I contact to have the external coaxial cable moved or removed from my house?

I terminated my services with Cox some time ago but the line they ran when I did have service from them has started to sag down to the point that I walk into it trying to walk across my deck.



Article Content

Aug 18, 2025

How To Get Old Telephone Or Cable Lines Removed From Your House

First you should know which company owns the lines. This is pretty simple if the previous owner tells you or if you are the one that set up the accounts. You need to call their Service Department and tell ...

Oct 17, 2025

Report Unburied Cables, Exposed Wires, or Downed Lines

Always call your local authorities in an emergency. Call our Buried Wire Center at 800.924.9420 Monday through Friday between 8:00 a.m. and 6 p.m. ET. Remember: This number is ...

Jan 19, 2026

Request Definition & Meaning | YourDictionary

Request definition: To express a desire for, especially politely; ask for. Often used with an infinitive or clause.

Jul 29, 2025

Exterior cable removal or relocation | Cox Community

Who can I contact to have the external coaxial cable moved or removed from my house? I terminated my services with Cox some time ago but the line they ran when I did have service from ...

Jan 15, 2026

AT& T has run a fiber optic cable thru my property in an area that does ...

The answer is yes, but I would not do that. Instead, I would contact ATT and have them reroute the cable. Make sure you communicate in writing. If they refuse to cooperate, contact a local ...

Jan 21, 2026

Comcast ran a cable for my neighbor across my property. How do I ...

You should hire a lawyer before you start disconnecting anything. Then your lawyer can send Comcast and your neighbor proper written notice to remove the utility or purchase an easement.

Jun 11, 2026

Who to Call to Remove Old Cable Lines

Any removal or adjustment must be performed by a technician trained to work within the communication worker safety zone. For buried lines, the non-negotiable step before any digging or ...

May 03, 2026

request | Dictionaries and vocabulary tools for English language ...

Definition of request. English dictionary and integrated thesaurus for learners, writers, teachers, and students with advanced, intermediate, and beginner levels.

Nov 01, 2025

request noun

Definition of request noun in Oxford Advanced Learner's Dictionary. Meaning, pronunciation, picture, example sentences, grammar, usage notes, synonyms and more.

Dec 28, 2025

Remove Unused Fiber Optics Cable? Expert Help & Guide

To remove unused fiber optic cables, first contact your service provider's customer support to schedule a technician visit. The technician will safely disconnect the fiber drop cable from the Optical Network ...

Dec 06, 2025

REQUEST Definition & Meaning

The meaning of REQUEST is the act or an instance of asking for something. How to use request in a sentence. Synonym Discussion of Request.

May 29, 2026

Neighbor's FIOS cable running over my yard

Assuming they do not have easement rights (which I doubt they have), they have no right to run the cable over your yard and you can force them to remove it. The best way to verify/resolve ...

Aug 10, 2025

Can a Utility Company Come on My Property Without Permission?

Even nicking a fiber-optic line can leave you liable for thousands of dollars in repair costs. The 811 service exists specifically to prevent these outcomes, and calling a few business days before ...

Nov 25, 2025

311 Customer Service

Find information and get help with City services such as trash pickup or pothole repair. Submit a request online or call us to get started.

Apr 09, 2026

REQUEST | English meaning

REQUEST definition: 1. the act of politely or officially asking for something: 2. a song or something similar that.... Learn more.

Contact Us

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